

Quality Policy Statement



CMR Group is a global player, committed to meeting customer expectations through a quality culture which embraces a zero-defect mind-set focused on **Operational Excellence**.



Our aim is to deliver innovation and value through efficient designs and **Agility** within our processes to supply high quality products on time to our existing and expanding customer base.



We operate with **Integrity** to build the trust of our customers ensuring we honour commitments and meet applicable international standards whilst continually improving our processes to enhance customer satisfaction and loyalty.



- ❖ We strive for excellence, building quality into our products and eliminating variation in all our processes.

- ❖ Our people are a critical part of our operations and they accept accountability and responsibility for the work they do and the processes they support.



- ❖ We are one Group, **Team Spirit** and **Customer Drive** foster a continuous improvement approach across our organisation.

- ❖ We operate with integrity and challenge the norm, everyone is empowered to stop and challenge whenever something does not feel right.



- ❖ Through effective **Leadership** we will ensure the correct resources are provided to support our Quality objectives.

THE FUTURE BELONGS TO THOSE WHO CHALLENGE THE PRESENT.

This policy will be reviewed annually.

Signed: *N Wilkinson*

Position: Vice President - Engine Instrumentation

Signed: *S W Bean*

Position: Group QHSE Director

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